

# BHAVISHYA

## **Pension Sanction & Payment Tracking System**

An Initiative of Department of Pension & Pensioner's Welfare

## **INSTRUCTIONS FOR REGISTRATION** DDO/HOO/PAO/Dealing Hands of HOO & PAO



Last Updated: Monday, April 05, 2021

## **Table of Contents**

	Page #
1.	ABOUT BHAVISHYA1-1
2.	HOW TO ACCESS BHAVISHYA2-2
3.	WHO CAN REGISTER ONLINE
4.	FREQUENTLY ASKED QUESTIONS4-5
5.	REGISTRATION
5.1	Steps To Fill Registration Form
5.2	Steps To Upload Registration Form9-10
6.	CONTACT DETAILS11-11

## About "Bhavishya"

**Department of Pension & Pensioners' Welfare** is working with a vision of ensuring active and dignified life for pensioners. The goal is to ensure payment of all retirement dues and delivery of Pension Payment Order (PPO) to retiring employees on the day of retirement itself. Towards this goal, the department has launched an Online Pension Sanction & Payment Tracking System called '*BHAVISHYA'*.

The system provides for on-line tracking of pension sanction and payment process by the individual as well as the administrative authorities. The system captures the pensioners personal and service particulars. The forms for processing of pension can be submitted online. It keeps retiring employees informed of the progress of pension sanction process through SMS/E-Mail. The system obviates delays in payment of pension by ensuring complete transparency.



## URL: - https://bhavishya.nic.in

## OR

## Go to Pensioners' Portal

http://pensionersportal.gov.in



Click on Bhavishya

## Who Can Register Online



## **Frequently Asked Questions**

### Q1. Who Can Register online?

A1. Following can register online:

- Drawing & Disbursing Officer (DDO)
- Head of Office (HOO) and their Dealing Hands
- Head of Department (HOD)
- > Pay & Accounts Officer (PAO) and their Dealing Hands

### Q2. If I have multiple roles/functional designations, can I register for multiple roles online?

**A2.** Yes, you can register for following multiple roles:

- DDO & HOO
- ➢ HOO & PAO

If you have roles more than above, then contact your Nodal Officer/Organisation Administrator or send the request on email to <u>bhavishya@nic.in</u> from your registered email id.

## Q3. I am a retiring employee; how can I register in *Bhavishya* so that I can login and fill my forms?

**A3.** Retiree does not need to register online in *Bhavishya*. His/her details need to be added by DDO/HOO. As soon as DDO/HOO add retiree's detail in *Bhavishya* his/her login details will be send through SMS and email to the retiring employee.

### Q4. I am the Principal CCA/CCA/CA, how can I register in *Bhavishya*?

- A4. You need to send following details given below to bhavishya@nic.in
  - ≻ Name
  - ➤ Date of Birth
  - ≻ Mobile no.
  - Official Address
  - Email Id (preferably designation/ post based)
  - Designation
  - Ministry/Department
  - ➢ List of PAO Codes

### Q5. I am the nodal officer of the ministry/department, how will I register in *Bhavishya*?

**A5.** You need to fill the form available in Registration Nodal Officer Registration Form and email the scanned copy of filled signed form to <u>bhavishya@nic.in</u>.

### Q6. I am not able to locate my office in Division/Office?

A6. Two characters in the bracket are last two digits of DDO Code.

*e.g.* if your office name is "Staff Selection Commission, HQ" and DDO Code is 123432 then office name will be shown as "Staff Selection Commission, HQ (32)". Apart from this List in Division/office is searchable i.e. if you type 32 (last 2 digits of your DDO code) in the list box, it will show the corresponding office having "32" as part of division/office name.

Department
Department of Personnel & Training
Division / Office
Select
a 32
Staff Selection Commission, HQ(32)
Select V

### Q7. Can I register with my Gmail / Yahoo email id?

**A7.** No, email id must be official, Preferably Post / Designation based and accessible from <a href="https://mail.gov.in">https://mail.gov.in</a> OR <a href="https://mail.gov.in">https://mail.gov.in</a> .

## Registration

### **STEPS TO FILL REGISTRATION FORM**

Fill Registration Form online on 'Bhavishya' website – <u>https://bhavishya.nic.in.</u>

> Mandatory details required are DDO code, PAO code, NIC/GOV Email-id and Mobile no.



**Step 1:** Click on **Registration** menu on *Bhavishya* homepage and from the dropdown select **Registration form**.

#### **Registration** [Continued....]

	2. Fill Regi	istration Form	
	(Click Here For Nodal Officer Registration Form) Note: Employees retiring on SUPERANNUATION will be registered auto Retirement, Compulsory Retirement etc.) has to contact their DDO/HOO	matically. Employees retiring on other D to get themselves registered on Bhavis	* Mandatory Field! than superannuation (e.g. Voluntary shya Portal.
Registration Form	Title* First Name *	Middle Name	Surname
(HOO/DDO/HOD/PAO and their Dealing Hand)	Date of Birth #*	Date of Retirement ∰*	
Who Can Register Online	Ministry *	Department	
	Select *	Select	·
Desistantian FAOs	Attached Office / Subordinate	Division / Office	
Registration FAQs	Select	Select	•
	Note: If you do not find your office in this list, Kindly contact on these n Code.DDO Description and PAO Code	umbers 24640650,24640651 or mail to :	bhavishya@nic.in with your DDO
Registration Manual	Designation *	Functional Designation*	
		Select	~
	DDO Code	PAO Code*	
	INDIA ~ District ~ Pincode	City* Phone (0)*	~
	Mobile Number * +91	Email Id *	
	Whether this user will replace existing user	Email-Id must be official, and a https://email.gov.in	ccessible from
	No		
	Security Code*		
	VaVxMZ		
	3.Submit	Reset	

**Step 2:** Fill all the mandatory fields in the **Registration Form**.

Step 3: Click on 'Submit' button.

Note: Email id must be nic.in/gov.in and must be accessible on <u>https://mail.gov.in</u>. Post/Designation based email-id is preferred to avoid re-registration in case of transfer and retirement of officer. e.g. <u>socash@nic.in</u>.

#### Registration [Continued....]

Select the desired role that you want in Bhavishya, by clicking on desired functional designation Drawing & Disbursing Officer (DDO), Head of Office (HOO), DDO & HOO (if DDO and HOO are same person), Pay and Account Office, PAO & HOO (if PAO and HOO are same person) etc.

Functional Designation*		
Select ~		
Select		
Head of Office (HOO)		
PAO & HOO		
Pay and Accounts Office (PAO)		
Drawing and Disbursing Officer (DDO)		
DDO & HOO		
Dealing Hand to HOO		
Dealing Hand to PAO		
Head of Department (HOD)		

	Enter One Time Password (OTP) sent on your Mobile and Email-Id
	Mobile OTP *
<b>Registration Form</b> (HOO/DDO/HOD/PAO and their	Email OTP *
Deaung Hand)	4.Submit Submit Resend OTP

Step 4: After submitting form, OTP will be received on mobile number and Email id.

Enter the OTP sent on your mobile number and Email-id and click on 'Submit' button.

	Note: Kindly take the print out and upload the scanned copy of registratic competent Authority on Bhavishya software with your referen	on/app <del>lication form duly</del> signed by applicant and ace no BHVYSA0002345 in pdf format
<b>Registration Form</b> (HOO/DDO/HOD/PAO and their Dealing Hand)	5.Print	<b>Reference Number</b>

**Step 5:** A **reference number** will be generated, which is used to **print and upload the form**.

Take the **print-out of the filled form** → **sign and scan it**.

### **STEPS TO UPLOAD REGISTRATION FORM**

🔺 🕮 ABOUT US 🛓 DOWNLOADS 🗸 🔳	NODAL OFFICERS LIST 🛛 9 F	AQS ~ 📞 CONTACT US		REGISTRATION Y
0.M. / Operating Instructions regarding Ma	indatory use of Bhavishva v	with effect from 01 01 2017	والعالقات إحالا	REGISTRATION FORM
		7400	6.Registrati	On PRINT/UPLOAD REGISTRATION FORM
95 Ministry/ Department *	ðU5 Offices		PPO Issued	NODAL OFFICER REGISTRATION FORM
				REGISTRATION MANUAL
* including Apex Bodies and UTs				
	S. Sall			

**Step 6:** Click on **Registration** and from the dropdown select **Print/Upload Registration form**.

	Enter Your Reference No *
	Enter Your Reference No.
r=①	Security Code:
Print/Upload Registration Form	XLmBb <u>submit</u> 7.Submit Note: Document can be uploaded multiple time until action is not taken on the registration form.

**Step 7:** Enter **reference number**, **security code** and click on **submit** button, an **OTP** will be received on **registered mobile number and Email-id**. Enter any of the **OTP** as shown in the next screen.

Print/Upload Registration Form	Enter OTP you have received on mobile or email

**Step 8:** Enter the **OTP** sent on your **mobile number or Email id** and submit the form.



- **Step 9:** Upload the **scanned registration form copy with applicant and competent authority signatures** on the *'Bhavishya'* website.
  - The forms will be processed by the concerned Nodal officer-one in each Ministry/Department. Contact details of these Nodal Officers are available on 'Bhavishya' website.

## **Contact Details**

E-mail: - <u>bhavishya@nic.in</u>

For technical matters: - 011-24640650, 24640651