



सत्यमेव जयते

BHAVISHYA



Pension Sanction & Payment Tracking System For Central Civil Retirees

An Initiative of Department of Pension & Pensioner's Welfare

INSTRUCTIONS FOR PAY & ACCOUNT OFFICE (PAO)

ABOUT 'BHAVISHYA'

Department of Pension & Pensioners' Welfare is working with a vision of ensuring active and dignified life for pensioners. The goal is to ensure payment of all retirement dues and delivery of Pension Payment Order (PPO) to retiring employees on the day of retirement itself. Towards this goal, the department has launched an online Pension Sanction & Payment Tracking System called 'BHAVISHYA'. The system provides for on-line tracking of pension sanction and payment process by the individual as well as the administrative authorities. The system captures the pensioners personal and service particulars. The forms for processing of pension can be submitted online. It keeps retiring employees informed of the progress of pension sanction process through SMS/E-Mail. The system obviates delays in payment of pension by ensuring complete transparency.

REGISTRATION OF PAO

➤ STEPS TO FILL REGISTRATION FORM

1. Fill 'Registration Form' online at Bhavishya website bhavishya.nic.in.
2. Click on the 'Registration' tab in orange on the homepage and select 'Registration form' from the dropdown.

The screenshot shows the Bhavishya website interface. At the top, there is a navigation bar with links: Home, About Us, Downloads +, Training, Contact us, Nodal Officers List, and FAQs. A 'Login' button is also present. Below the navigation bar, there are two lines of text: 'O.M. / Operating Instructions regarding Mandatory use of Bhavishya with...' and 'O.M Revision Module under 'Bhavishya' for Pre-2016 pensioners/ family pensioners.' The main content area features a 'REGISTRATION' button. A red arrow labeled '1' points to this button. Below the 'REGISTRATION' button, there is a 'REGISTRATION FORM' button. A red arrow labeled '2' points to the 'Registration Form' option in a dropdown menu that is open, showing options: 'Registration +', 'Registration Form', 'Print/Upload Registration Form', 'Nodal Officer Registration Form', and 'Registration Manual'.

3. Fill all the mandatory fields in the registration form.
4. **Email id must be nic.in/gov.in and must be accessible on <https://mail.gov.in>. Post/Designation based email-id is preferred for e.g. socash@nic.in to avoid re-registration in case of transfer and retirement of officer.**

Registration Form Full View

* Mandatory Field!

Name Title* First Name* Middle Name Surname

Date of Birth*  Date of Retirement* 

Ministry* Department

Attached Office / Subordinate Division / Office

Note: If you do not find your office in this list, Kindly contact on these numbers 24640650,24640651 or mail to : bhavishya@nic.in with your DDO Code,DDO Description and PAO Code

Designation* Functional Designation*

DDO Code PAO Code*

Official Address*

Country* State
District City*
Pincode Phone (O)*

Mobile Number* +91 Email Id*

Email-Id must be official, Preferably Post/Designation based like socash@nic.in

Whether this user will replace existing user

Security Code* 

REGISTRATION OF PAO (contd...)

Functional Designation* ---Select---

PAO Code*

Head of Office (HOO)

PAO & HOO

Pay and Accounts Office (PAO)

Drawing and Disbursing Officer (DDO)

DDO & HOO

Dealing Hand to HOO

Dealing Hand to PAO

Head of Department (HOD)

PAO & HOO

PAO

Dealing Hand to PAO

5. Select role by clicking on desired functional designation PAO/Dealing Hand PAO or PAO & HOO (if PAO and HOO are same person).
6. After filling the form, click on 'Submit' button.
7. One Time Password (OTP) will be received on mobile and email id.

Enter One Time Password (OTP) sent on your Mobile and Email-Id*

Mobile OTP:

Email OTP:

Submit Resend OTP

8. Enter the OTP received on mobile and email and click on 'Submit' button.

REGISTRATION OF PAO (contd...)

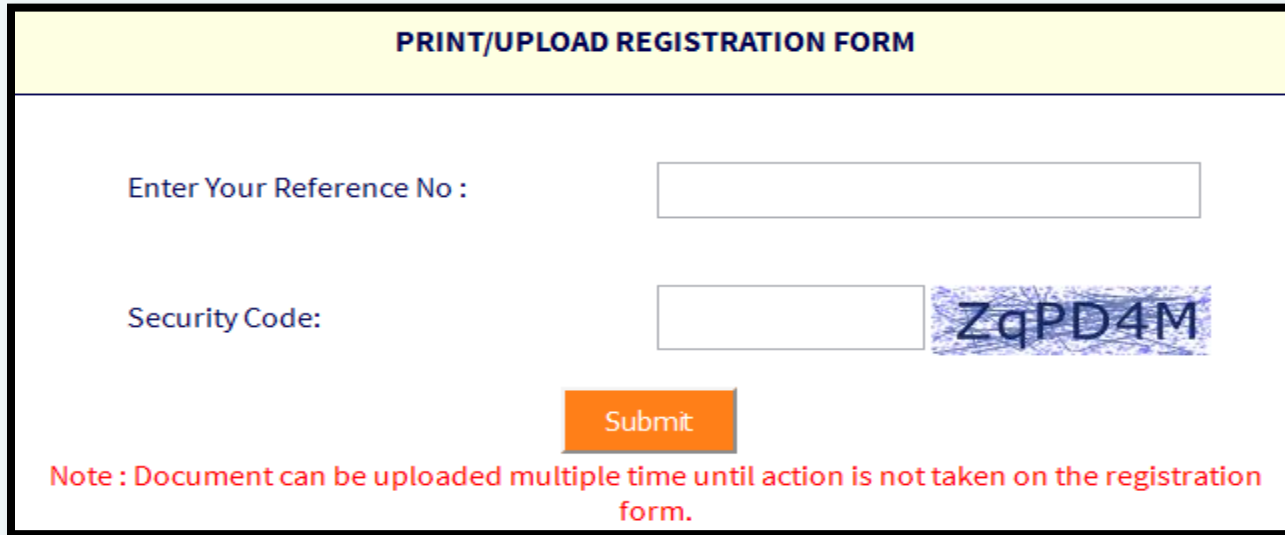
9. Reference number is generated in the format BHVYSA.....
10. Note the reference number and take the print out of the form.
11. Take the signatures of applicant (your signature) and competent authority.

➤ STEPS TO UPLOAD REGISTRATION FORM

1. Again click on 'Registration tab' and select 'Print/Upload Registration Form'.

The screenshot displays a web interface for PAO registration. The top navigation bar includes links for 'About Us', 'Downloads +', 'Training', 'User Manuals +', 'Contact us', 'Nodal Officers List', 'Registration +', and 'Login'. The 'Registration +' link is highlighted with a red circle. A dropdown menu is visible under 'REGISTRATION', with 'Print/Upload Registration Form' selected, indicated by an orange arrow pointing to a box labeled 'PRINT/UPLOAD REGISTRATION FORM'. The main content area features a form with two input fields: 'Enter Your Reference No :' and 'Security Code:'. The 'Security Code' field is accompanied by a blue security code 'x8A4na'. Below the fields is an orange 'Submit' button. A red note at the bottom states: 'Note : Document can be uploaded multiple time until action is not taken on the registration form.'

2. New window appears asking 'Bhavishya Reference number' and Security Code.



The screenshot shows a web form titled "PRINT/UPLOAD REGISTRATION FORM". It contains two input fields: "Enter Your Reference No :" and "Security Code:". The "Security Code" field is filled with the alphanumeric string "ZqPD4M". Below the fields is an orange "Submit" button. A red note at the bottom states: "Note : Document can be uploaded multiple time until action is not taken on the registration form."

3. Enter the reference number and security code and click on 'Submit' button.
4. Enter any One Time Password (OTP) received on mobile or email id.



The screenshot shows a form with the label "Enter OTP you have received on mobile or email :" and an empty input field. Below the field is an orange "Submit" button.

5. Upload the scanned copy of registration form (in pdf format not exceeding 1 MB size) duly signed by competent authority and applicant.

PAO ROLE IN 'BHAVISHYA'

- 1. Login in Bhavishya (<https://bhavishya.nic.in>)**
- 2. PAO can now view details as uploaded by HOO.**
- 3. View and check Form-1, Form-A, Form-3, Form-5, Form-7, Form-8 for each case.**
- 4. If any change/amendment is required, return forms with remarks.**
- 5. To transfer pension data from Bhavishya to COMPACT for further processing, download file on to your computer.**
- 6. Open COMPACT and incorporate files from Bhavishya utility provided in Compact.**
- 7. COMPACT will process the pension case at the dealing hand, Assistant Accounts Officer and PAO level for approval and final issue of the PPO. All these information including details of payment automatically updated in Bhavishya.**
- 8. If the Pension case is rejected in COMPACT, it will be automatically returned back in Bhavishya.**

STAKEHOLDERS

- **Individual (Retiree & Pensioner)**
- **Drawing & Disbursing Officer (DDO)**
- **Head of Office (HOO)**
- **Head of Department (HOD)**
- **Pay & Accounts Office (PAO)**
- **Directorate of Estates (DoE)**
- **Central Pension Accounting Office (CPAO)**
- **Pension Disbursing Banks**

OBJECTIVE

- **Timely and accurate payment of retirement dues and timely disbursement of first & subsequent pensions.**
- **Tracking of each step of the process by the retiree.**
- **Monitoring by the administration.**

SPECIAL FEATURE

- **Exchange data with various packages like Comp DDO, e-Awas, COMPACT, PARAS etc.**
- **The system sends SMS/E-mail alerts to concerned stakeholders for every action due & performed.**
- **Retirees can track the retirement process online.**
- **Retirees can fill and print all the Pension related forms online.**
- **HOO can perform various activities online like sending forms to DoE.**
- **Auto Generation of Form 7, Form 8 & Calculation sheet.**

HOW TO ACCESS 'BHAVISHYA'

- **URL :- <https://bhavishya.nic.in>**

OR

- **Go To Pensioners Portal (<http://pensionersportal.gov.in>) and Click on Bhavishya**

'BHAVISHYA' HOME PAGE

GOVERNMENT OF INDIA

MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS



Bhavishya

Pension Sanction & Payment Tracking System

An Initiative of Department of Pension & Pensioners' Welfare



About Us

Downloads +

Training

Contact us

Nodal Officers List

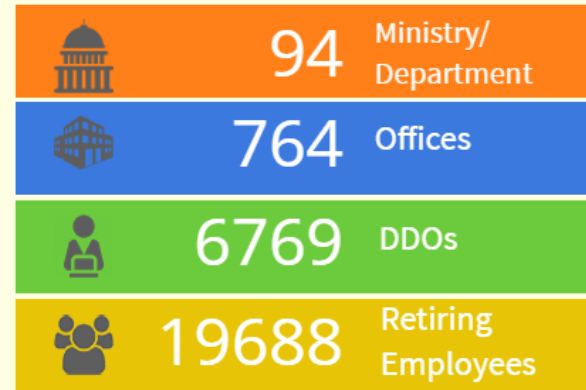
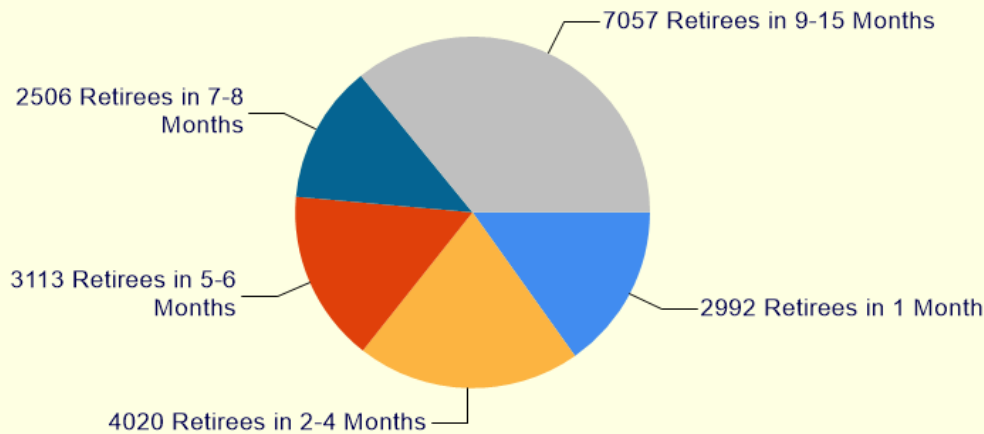
FAQs

Registration +

Login

[O.M. / Operating Instructions](#) regarding Mandatory use of Bhavishya with effect from 01.01.2017

[O.M Revision Module under 'Bhavishya' for Pre-2016 pensioners/ family pensioners.](#)



What's
NEW

Helpdesk

Email : bhavishya@nic.in | For Technical Help : (011) 24640650, 24640651 | For Administrative and Training Help : (011) 24655784

[Pensioners' Portal](#)

[Department of Pension & Pensioners' Welfare](#)

[Sankalp](#)

[Anubhav](#)

[CPENGRAMS](#)

[Contact us](#)



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'BHAVISHYA' LOGIN PAGE

The image shows a screenshot of the Bhavishya login page. At the top, there is a navigation bar with several menu items: 'About Us', 'Downloads +', 'Training', 'User Manuals +', 'Contact us', 'Nodal Officers List', and 'FAQs'. On the right side of the navigation bar, there is an orange button labeled 'Registration +' and a blue button labeled 'Login' with a lock icon, which is circled in red. Below the navigation bar, the main content area is light yellow. In the center, there is a white login form titled 'Login on Bhavishya'. The form contains the following elements: a text prompt 'Please provide your Login Id / User Id', a text input field labeled 'LOGIN ID / USER ID', a text input field labeled 'SECURITY CODE', a security code image showing 's6F2TE', and a blue button labeled 'CONTINUE'. Three red arrows point from instructional callout boxes to these elements: one to the first input field, one to the second input field, and one to the 'CONTINUE' button. A fourth red arrow points from the 'Login' button in the navigation bar to a 'LOGIN' callout box.

Registration + **Login**

LOGIN

Login on Bhavishya

Please provide your Login Id / User Id

LOGIN ID / USER ID

SECURITY CODE

s6F2TE

CONTINUE

Enter login id or email id registered with Bhavishya

Enter Security Code

Click on Continue



Login on Bhavishya

Enter your Password to login on Bhavishya



Ashok

PASSWORD

LOGIN

Login.

Password will be same as the password which is used to access email on mail.gov.in portal

- Department can have more than one login for HOO/PAO & their dealing hands. However, there must be only one active login for DDO processing salary for the employees.

IMPORTANT FEATURES

- **Receives List of employees retiring in the next 12-15 months.**
- **Check details of pension case received from Head of Office**
- **Generate the retiree details in XML format and incorporate in COMPACT.**
- **PPO generation and processing will be reflected immediately in the software through online link with COMPACT.**

'BHAVISHYA' PAO DASHBOARD

Retiree List : Show Organisation Wise Fresh and Downloaded List of Retirees and forms submitted by Retiree and Head of Office (HOO)

Home Utility Welcome Role

HOME

PAO - DEPARTMENT OF PENSION & PENSIONERS' WELFARE

PAO Dashboard

>> **Retiree List** 1 DDO-Wise Retiree Wise

Fresh List

Ministries/Departments	Total No of Retiring
Department of Personnel & Training	6 2
Department of Pension & Pensioners' Welfare	2

Downloaded List

Ministries/Departments	Total No of Retiring
Department of Personnel & Training	4
Department of Pension & Pensioners' Welfare	2

Department of Personnel & Training (Fresh)

Name	Designation	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return Back
Mr. Laxman Prasad	DAFTRY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return
Shri Shri Krishan	LOWER DIVISION CLERK	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return
Ms. Vidya Arora	PRIVATE SECRETARY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return
Shri Ved Amrit Manchanda	SENIOR PPS	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return
Ms. Veena Bajaj	PRIVATE SECRETARY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return
Shri. Ashish Chatterjee	SECTION OFFICER	Form 1	Form A	Form 5	Form 3	Form 7	Form 8	Return

PAO can return back the forms to HOO for correction, if required

- PAO can view electronic data transmitted (Form1, FormA, Form5, Form3, Form7, Form8) by HOO by following the steps 1 & 2. He/She can also return back the case to HOO for any correction in retiree forms.

PAO - DEPARTMENT OF PENSION & PENSIONERS' WELFARE

PAO Dashboard

[Retiree List](#) ¹

DDO-Wise

Retiree Wise

Fresh List

[Downloaded List](#)

Ministries/Departments	Total No of Retiring
Department of Personnel & Training	6
Department of Pension & Pensioners' Welfare	2

Ministries/Departments	Total No of Retiring
Department of Personnel & Training	2 4
Department of Pension & Pensioners' Welfare	2

Department of Personnel & Training (Downloaded)

Name	Designation	Forms					
Mr. Laxman Prasad	DAFTRY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8
Ms. Vidya Arora	PRIVATE SECRETARY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8
Ms. Veena Bajaj	PRIVATE SECRETARY	Form 1	Form A	Form 5	Form 3	Form 7	Form 8
Shri. Ashish Chatterjee	SECTION OFFICER	Form 1	Form A	Form 5	Form 3	Form 7	Form 8

- Names of retiree whose XML has been generated will be viewed in 'Downloaded List' by following the steps 1 & 2.

'BHAVISHYA' PAO DASHBOARD (contd...)

DDO Wise : DDOs Registration Status and their Retirees Processing Status

Home Utility Welcome Role

HOME

PAO - DEPARTMENT OF PENSION & PENSIONERS' WELFARE

PAO Dashboard

>> Retiree List DDO-Wise Retiree Wise

Total DDOs		Retiring Employee(s)
Registered	Not Registered	
3	0	62

DDO Wise | Organisation Wise

Bhavishya (Pension Sanction & Payment Tracking System)
All Ministry/Deptt.
Department wise status of Pending Actions for Retiring Employee(s)

Serial No	Ministry/Department	Retired/Retiring Employee(s)	List not Sent to PAO	NDC request		Service Verification not Completed	Forms not sent to Retiree	NDC/Demand status		Forms not received from Retiree	Verification of forms not Completed	Verified Forms not sent to PAO	Retired, But PPO not Issued
				Required	Not sent to DoE			Received	Not Received				
1.	Department of Personnel & Training	48	5	1	1	4	4	0	0	42	5	5	42
2.	Department of Pension & Pensioners' Welfare	12	0	0	0	1	1	0	0	9	1	1	10
3.	Department of Administrative Reforms & PG	2	0	0	0	0	0	0	0	1	0	0	2
Total		62	5	1	1	5	5	0	0	52	6	6	54

➤ PAO can also see DDO wise report and DDO registration status.

'BHAVISHYA' PAO DASHBOARD (contd...)

Retiree Wise : No. of Retirees and their status on the basis of Months pending in retirement by following the steps 1 to 4.

Home Utility Welcome Role

HOME PAO - DEPARTMENT OF PENSION & PENSIONERS' WELFARE

>> Retiree List DDO-Wise **1** PAO Dashboard Retiree Wise Retiring Employee(s)

1 Month	4 Months	6 Months	8 Months	12-15 Months	Retired, But PPO not Issued
2 6	6	6	6	7	55

STATUS REPORT OF RETIRING EMPLOYEE(S)(IN NEXT 1 MONTH)

S.No.	Ministries	Total
1.	Ministry of Personnel, Public Grievances & Pensions	6
3	Grand Total	6

S.No.	Ministry/Department/Office	Total
1.	Department of Pension & Pensioners' Welfare	1
2.	Department of Personnel & Training	5
	Grand Total	6

Click Here for Detail View Report Date : 26/12/2016 11:35 AM

**Ministry of Personnel, Public Grievances & Pensions
Department of Pension & Pensioners' Welfare
Status Report of Retiring Employee(s)(in next 1 Month)**

S.No	Name (Designation)	Date of Retirement / Birth	List Sent to PAO	NDC request sent to DoE	Service Verification Completed	Forms sent to Retiree	NDC/Demand received From DoE	Forms received from Retiree	Verification of forms Completed	Verified Forms sent to PAO	PPO Issued
1	Mr. Harendra Singh (Us)	31/12/2016 ----- 15/12/1956	✓	NA	X	X	NA	X	X	X	X

Total No. of Retiring Employee(s):1

Note : NA ->Action Not Applicable, ✓->Action Completed, X->Action Pending, Blank-> Action not due.

PAO : Generation of XML File

Home Utility

Export Retiree

UTILITY

Generate XML for COMPACT

Search

Ministry/Department Under You: Department of Pension & Pensioners' Welfare

Search

RetireeName	(Date of Birth)	(Date of Retirement)
<input checked="" type="checkbox"/> Shri Hira Lal Shah	(10-01-1956)	(31-01-2016)
<input type="checkbox"/> Shri Kailash Chander Hhhhhh	(12-11-1954)	(30-11-2014)

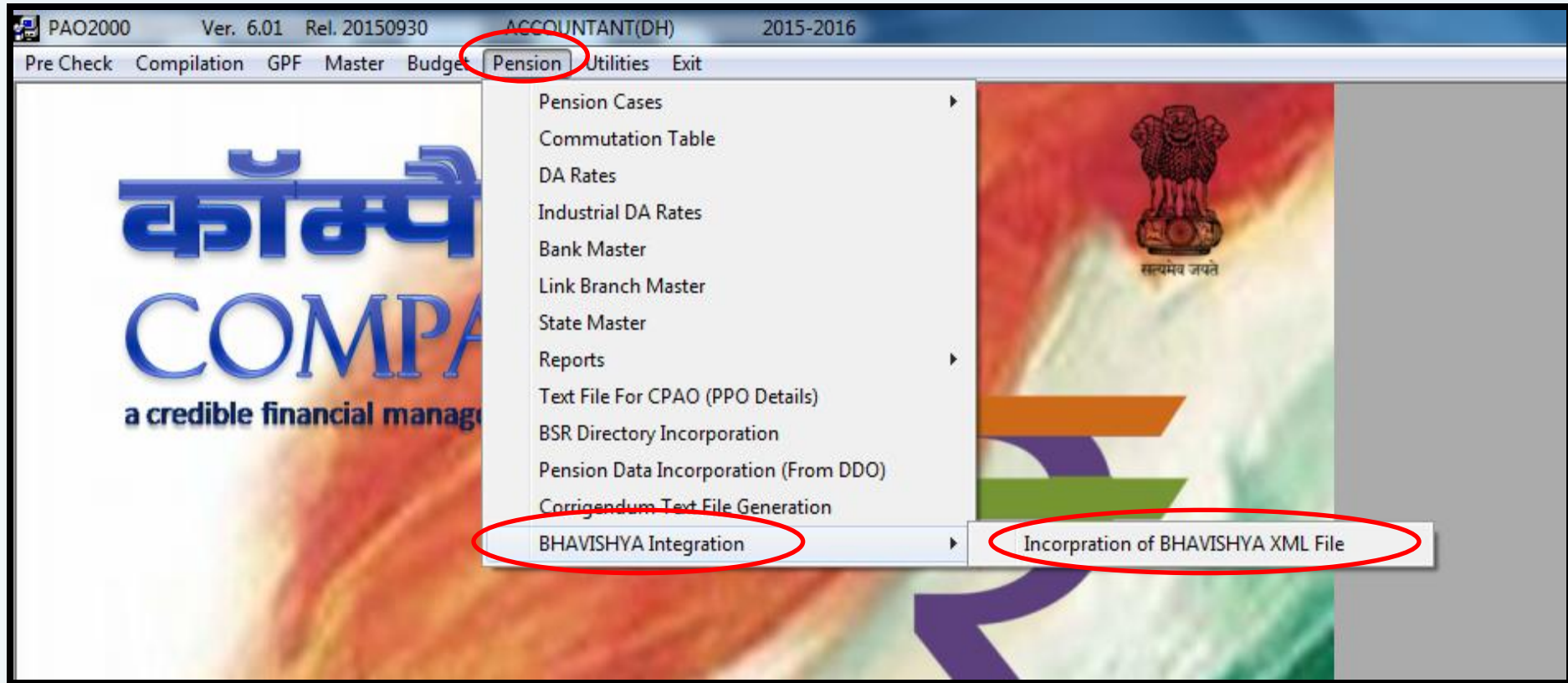
Generate XML

Welcome Role

- To generate an XML file containing the details of retiree for COMPACT follow steps 1 to 4.

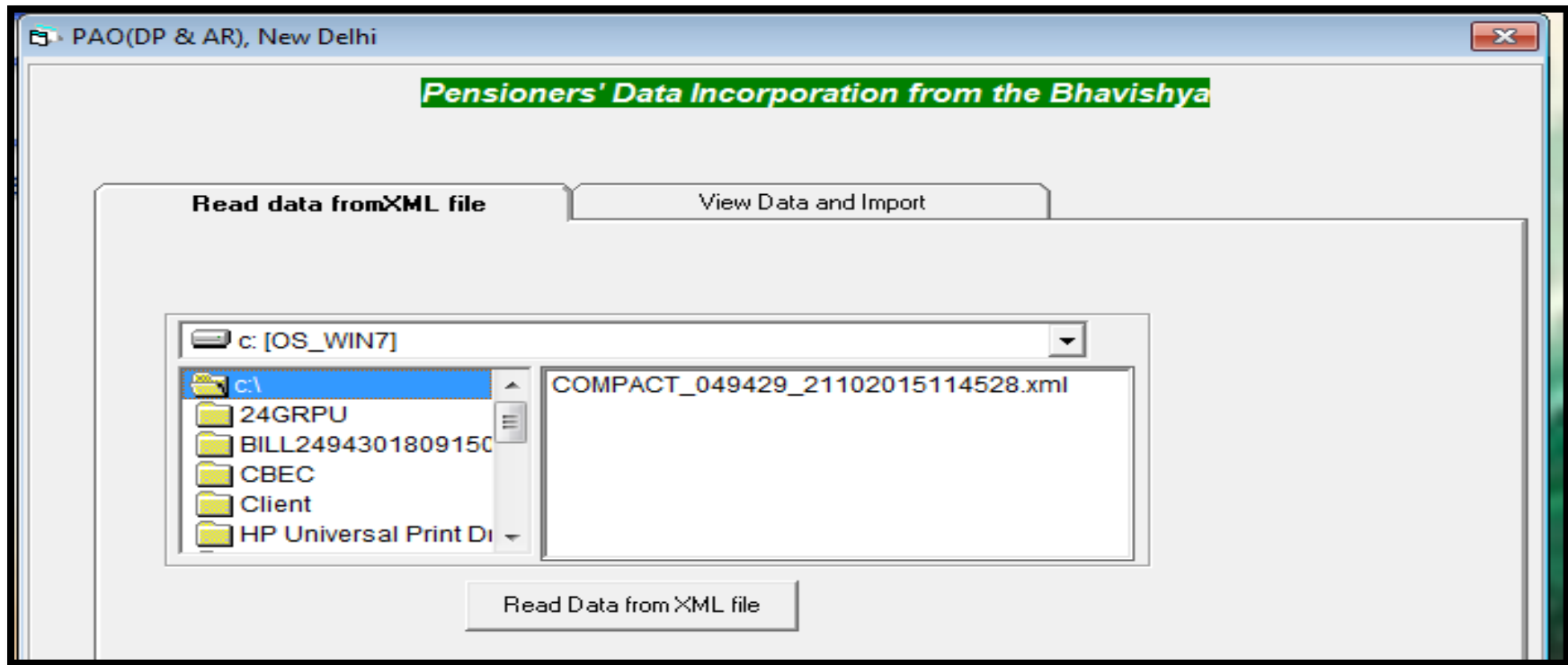
PAO : Steps to incorporate XML File in COMPACT

Step 1

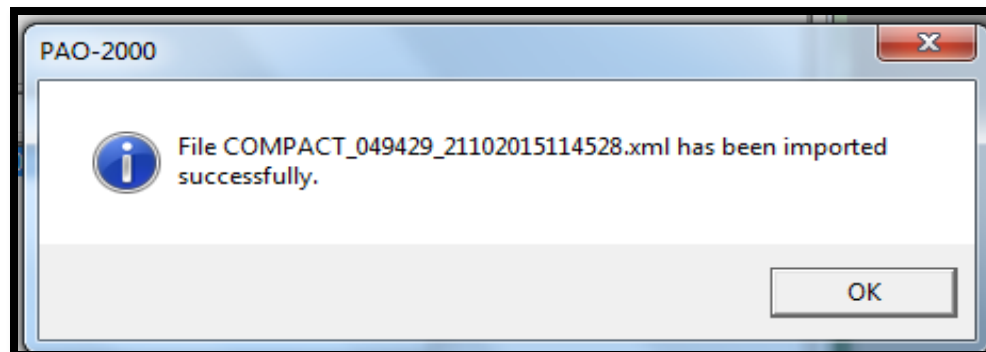


➤ Select **Pension** → **BHAVISHYA** Integreation → **Incorporation of BHAVISHYA XML File**

Step 2



- **Select the XML file to be incorporated and Click on Read Data from XML File**



- **On Successful incorporation of retiree details into COMPACT above message will pop-up**

Step 3

PAO(DP & AR), New Delhi

Pensioners' Data Incorporation from the Bhavishya

Read data from XML file | **View Data and Import** 1

ShowData 2 | Select All | Save Data 4

Select	PAN	DDO CD	PENSIONER NAME	Dt of Ret	Dt of Birth	Office	Per
	ADXPK6195L	249446	Shri. N. PRASANNA KUMAR	31/10/2015	23/10/1955	M/o Personnel,Public Grievance	S
	AEHPL8237R	249430	Shri. BISHAN LAL	31/10/2015	23/10/1955	M/o Personnel,Public Grievance	S
<input checked="" type="checkbox"/>	AQZPS9802M	200764	Shri RAJBIR SINGH	30/11/2015	15/11/1955	35-B, B-Wing, New Delhi-110003	S

PAO

Data for the PAN number AQZPS9802M has been incorporated.

OK

- Now Click → **View Data and Import** → **ShowData**
- Pension cases that are incorporated from Bhavishya get displayed.
- Now **select the PAN** on which you have to work and click **Save Data** button.
- On Successful incorporation you will get the message as shown above

Step 4

PAO2000 Ver. 6.01 Rel. 20150930 ACCOUNTANT(DH) 2015-2016

Pre Check Compilation GPF Master Budget Pension Utilities Exit

Pension Cases Capture of Pension Case

Commutation Table Family / Nominee Details

PAO(DP & AR), New Delhi

CAPTURE OF PENSION CASE

Module : PENSION

DDO: [] File No./Date: [] 27/11/1999 Class of Pension: [] Pay Commission: []

Title: [] First Name: [] Middle Name: [] Last Name: [] Designation: [] Office: [] Last Pay Scale: [] Grade Pay: [] Grade: [] Sex: []

Service type: [] Date of Birth: [] 27/11/1999 Joining: [] 27/11/1999 FN Ret./Death: [] 27/11/1999 AN Superannuation: [] 27/11/1999

Military Pensioner

NQS/EOL with MC | Avg. Emol. | Recoveries | Addl. Qual Service

From Date	Days	To Date	Type

Weightage Rule 48B

Year [] Month [] Day []

Med. All. [] p.m. Avg. Emoluments []

Pension [] Service Gratuity []

Ind. DA

Pen. Payment Thru Bank Thru P.O. PPO Through CPAD Head Office

Calculate

Withheld Gratuity: [] 0

Family Pension Normal: [] Enhanced: []

Gratuity Admissible: [] Payable: []

Status:

Commutation Pension Comm. % Fraction Comm. Date: [] 27/11/1999 Comm. Value: [] Pension After Comm.: []

➤ Select Menu Item **Pension** → **Pension Cases** → **Capture of Pension Case**

➤ Click on Find

PAO2000 Ver. 6.01 Rel. 20150930 ACCOUNTANT(DH) 2015-2016

Pre Check Compilation GPF Master Budget Pension Utilities Exit

PAO(DP & AR), New Delhi

Execute Query (Ctrl +G) **ATURE OF PENSION CASE** Module : PENSION

DDO: 249430 S.O.(CASH), DOPT, NEW DELHI File No./Date: JJ-S-1215 27/11/1999 Class of Pension: Pay Commission:

Title: First Name: Middle Name: Last Name: Designation: Office: Last Pay Scale: Grade Pay: Grade: Sex:

Service: A.D.I.S.T.M. NEW DELHI 249433 BMS-V-0613
 D.D.O., ARPG, NEW DELHI 249431 JD-PR-1114
 LBSNAA, MUSDOORIE 149438 JJ-S-1215 27/1999 AN Super annuation 27/11/1999
 S.O. (CASH), P.P.W., NEW DE... 249446 NK-C-0713
 S.O.(CASH), DOPT, NEW DELHI 249430
 S.O.,C.V.C, NEW DELHI 249434
 S.O.,SSC (HQ), NEW DELHI 249432
 SSC BANGLORE 149449

Qual Service Type

weightage Rule 48B

Year Month Day Ind. DA

Med. All. Avg. Emoluments Pension Service Gratuity

Pen. Payment Thru Bank Thru P.O. PPO Through CPAO Head Office

Calculate

Withheld Gratuity: 0

Family Pension Normal: Enhanced:

Gratuity Admissible: Payable:

Status DH AAO PAO

Bank Details Address Details Remarks Oth. Details

Commutation Pension Comm. Fraction Comm. Date 27/11/1999 Comm. Value Pension After Comm.

- Select the DDO
- Select the File No.
- Click on Execute Query

PAO2000 Ver. 6.01 Rel. 20150930 ACCOUNTANT(DH) 2015-2016

Pre Check Compilation GPF Master Budget Pension Utilities Exit

PAO(DP & AR), New Delhi

CAPTURE OF PENSION CASE

Module : PENSION

DDO: 249430 S.O.(CASH), DOPT, NEW DELHI File No./Date: JJ-S-1215 15/10/2015 Class of Pension: S: SUPERANNUATIC Pay Commission: 6th

Title: Shri. First Name: JAMES Middle Name: JOSEPH Last Name: Designation: SECTION OFFICER Office: M/O PERSONNEL,PUBL Last Pay Scale: 9300-34800 Grade Pay: 5400 Grade: B Sex: M

Service type: Civil Ser Date of Birth: 04/12/1955 Joining: 01/09/1980 FN Ret./Death: 31/12/2015 AN Super annuation: 31/12/2015

Military Pensioner

Weightage: Rule 30

Qualifying Service: Year 35 Month 4 Day 0 Half-Yrs 66

Ind. DA:

Pen. Payment: Thru Bank Thru P.O. PPO Through: CPAO Head Office

Calculate

Withheld Gratuity: 0

Family Pension: Normal: 8178 Enhanced: 13630 click here for w.e.f.

Gratuity Admissible: 985034 Payable: 985034

	From Date	Days	To Date	Type
1				
2				
3				
4				
5				
6				
7				
8				
9				

Commutation: Pension Comm. % 40 Fraction Comm. Date: 01/01/2016 Comm. Value: 536085 Pension After Comm.: 8178

Status: **DH**, **AAO**, **PAO**

Bank Details, Address Details, Remarks, Oth. Details, Return, OR, Pass

- Click on *Edit* button & modify the details, if required.
- Click on *Calculate* button to calculate the retirement benefits

Step 5

The screenshot shows the PAO2000 software interface. The title bar indicates 'PAO2000 Ver. 6.01 Rel. 20150930 ACCOUNTANT(DH) 2015-2016'. The menu bar includes 'Pre Check', 'Compilation', 'GPF', 'Master', 'Budget', 'Pension', 'Utilities', and 'Exit'. The 'Pension' menu is open, showing 'Pension Cases' and 'Commutation Table'. The 'Pension Cases' option is circled in red. The 'Family / Nominee Details' option is also circled in red. The main window displays 'FAMILY AND NOMINEE DETAILS' with 'Module : PENSION'. The DDO field is '249430 S.O.(CASH), DOPT, NEW DELHI'. The Name of Pensioner is 'Shri. JAMES JOSEPH'. The File No. is 'JJ-S-1215'. A table shows family details:

	Family Member Name/Other details	Relationship	Marital Status	Date of birth	Whether Handicapped	Family Pensioner	For Nomination
1	MS. MARIAMMA JAMES	WIFE	Married	10/01/1964	No	Yes	
2	MS. CHRISTIE MARIA JAMES	DAUGHTER	Unmarried	25/08/1991	No	No	

- Select Menu Item **Pension** → **Pension Cases** → **Family/Nominee Details**
- Click on **Find** , **Select DDO** & **Select File No.**
- Details of Family populated by clicking the **Execute Query** button
- Click on **Edit** button to modify details, if required, and then click on **Save** button

CONTACT DETAILS

- <https://bhavishya.nic.in>

OR

visit <http://pensionersportal.gov.in> and click on 'Bhavishya' link.

- E-mail:- bhavishya@nic.in
- For technical matters:- **011- 24640650 & 51**
- For training & other matters:- **011 - 24655784**