



Pension Sanction & Payment Tracking System For Central Civil Retirees An Initiative of Department of Pension & Pensioner's Welfare

INSTRUCTIONS FOR ORGANISATION ADMIN



Last Updated : 02/01/2017

ABOUT 'BHAVISHYA'

Department of Pension & Pensioners' Welfare is working with a vision of ensuring active and dignified life for pensioners. The goal is to ensure payment of all retirement dues and delivery of Pension Payment Order (PPO) to retiring employees on the day of retirement itself. Towards this goal, the department has launched an online Pension Sanction & Payment Tracking System called 'BHAVISHYA. The system provides for on-line tracking of pension sanction and payment process by the individual as well as the administrative authorities. The system captures the pensioners personal and service particulars. The forms for processing of pension can be submitted online. It keeps retiring employees informed of the progress of pension sanction process through SMS/E-Mail. The system obviates delays in payment of pension by ensuring complete transparency.

REGISTRATION OF NODAL OFFICER/ORG ADMIN

- Registration process for Organisation Administrator
- Fill Registration Form provided ; Registration → Registration form → Click here for nodal officer registration form OR go to Downloads → Nodal officer Registration Form. Fill and send the signed form either by post or send the scanned copy of form on Bhavishya@nic.in email id.
- 2. Mandatory details required are NIC/GOV Email-id & Mobile No.

National Informatics Centre	Bhavishya	Internal Document
Department Ministry of Per	Government of India of Pension & Pensio sonnel, Public Grieva	ners' Welfare nce & Pensions
Application for . Department Use	ers in Bhavishya	
(The completed application form, duly sig be submitted to Support Center at "N or send scanned copy to bhavishya@r	ned by the Applicant and the C, 381 C-Wing, Lok Nayak Bh ic.in contact no.:24640650 &	competent Authority of department, shoul aawan, Khan Market, New Delhi-110003 24640651).
Please use CAPITAL LETTER. 1) Name*:	_	* Entries are mandatory and need to be filled
2) (a) Gender (M/F)*: (b)) Date of Birth (dd/mm/yyyy)*:	ame:
(c) Designation* :	(d) Emp. Code: Organisation Employee Code (if Any))
3) Ministry*:		
4) Department*:		
5) Organization*:		
4) Address for correspondence*:	Distri	ict:
City:	State:	Pin Code:
5) Telephone Number :(O)*	(R)	FAX:
6) Mobile*:	Email_id*: a)	@nic.in
 Alternate e-mail address, if any Date of Retirement/Date of Con 	, for correspondence:	/yyyyy)*:
Account Type:		Signature of the Applican
:Organisation Admin		with three and sen
\Signature of Competent Authority of the Department with date and seal		

3. Login Id and password will be sent to Nodal Officer on registered email and mobile number.

Full view of Nodal Officer Registration Form

0		
National Informatics Centre	Bhavishya	Internal Docume
	Government of India	
Department	of Pension & Pensioner	s' Welfare
Ministry of Per	sonnel, Public Grievance	& Pensions
2	-	
Application for . Department Us	ers in Bhavishya	
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Please use CAPITAL LETTER.	- 1	Entries are mandatory and need to be fil
1) Name": Dr /Mr /Ms ' Eirst Name:	Surname	
2) (a) Conder wrate (h	Dote of Pirth	
2) (a) Gender (M/F) : (b)) Date of Diftri (dd/mm/yyyy) :	
(c) Designation* :	(d) Em	p. Code:
	(Organiz	abon Employee code (ii vary))
3) Ministry*:		
4) Department*:		
5) Organization*:		
4) Address for correspondence*:		
-	District:	
City	State:	Dip Code:
City:	State:	Pin Code:
5) Telephone Number :(O)*	(R)	_FAX:
6) Mobile*:	Email_id*: a)	@nic.in
7) Alternate e-mail address, if an	y, for correspondence:	based Email Id only)
9) Data of Patiroment/Data of Cou	mulation of Contract	••
o) Date of Retirement/Date of Col	inpretion of Contract (dd/mm/yyyy)	·
		Signature of the Applic
Account Type:		with date and seal
.organisation Admin		

\Signature of Competent Authority of the Department with date and seal

ROLE OF ORG ADMIN IN 'BHAVISHYA'

- Login in 'Bhavishya' (<u>bhavishya.nic.in</u>).
- > Org admin can register users manually.
- Activate online registered user.
- > Monitor overall progress of retiring employees under his/her domain.
- > Upload retiring employees data.
- Generation and Printing of Pensioner Identity Card.

STAKEHOLDERS

- Individual (Retiree & Pensioner)
- Drawing & Disbursing Officer (DDO)
- Head of Office (HOO)
- Head of Department (HOD)
- Pay & Accounts Office (PAO)
- Directorate of Estates (DoE)
- Central Pension Accounting Office (CPAO)
- Pension Disbursing Banks

OBJECTIVE

Timely and accurate payment of retirement dues and timely disbursement of first & subsequent pensions.

> Tracking of each step of the process by the retiree.

> Monitoring by the administration.

SPECIAL FEATURE

- Exchange data with various packages like Comp DDO, e-Awas, COMPACT, PARAS etc.
- The system sends SMS/E-mail alerts to concerned stakeholders for every action due & performed.
- Retirees can track the retirement process online.
- > Retirees can fill and print all the Pension related forms online.
- > HOO can perform various activities online like sending forms to DoE.
- > Auto Generation of Form 7, Form 8 & Calculation sheet.
- Generation of Pensioner's Identity Card.

HOW TO ACCESS 'BHAVISHYA'

• URL :- https://bhavishya.nic.in

OR

• Go To Pensioners Portal (http://pensionersportal.gov.in) and Click on Bhavishya

'BHAVISHYA' HOME PAGE



'BHAVISHYA' LOGIN PAGE

GOVERNMENT OF INDIA MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS	
Bhavishya Pension Sanction & Payment Tracking System An Initiative of Department of Pension & Pensioners' Welfare	Deletical India Posterio de Innovator
About Us Downloads + Training User Manuals + Contact us Nodal Officers List	Registration + 🕒 Login
62 Retirees in 8-Month	Login
70 Retirees in 6-Month	Aministry/ Department
47 Retirees in 12-Month	9 Offices
	👗 114 DDos
121 Retirees in 4-Month	366 Retiring Employees
What's NEW	traordinary Pension Rules
Helpdesk Email : bhavishya@nic.in For Technical Problems:(011) 24640650, 24640651 For	Administrative and Training Problems: (011) 24644847
Pensioners' Portal Department of Pension & Pensioners' Welfare Sankalp Anubhav	CPENGRAMS Contact us
C2013 designed, developed and hosted by National Info	ormatics Centre

LOGIN					
User Type	Ministry/Department				
UserName					
Password					
Security Code					
	TX8d2P				
	Login				

ORG ADMIN DASHBOARD

Home	Reports	User Management	RoleManagemen	t Utility	Master					Welcome Role	
						Dashb	oard				
											Print
				(PENS	NUN SANG	TRACKING	STATUS) 5151 EM)			
									(c)		
	M	INISTRIES/DEPART	MENTS	A	TACHED	OFFICES		REGISTERED	NOT REGISTERED	EMPLOYEE	S)
		1			2			9	5	31	
						Retiring Em	iployee(s)				
	1	Month 4 Mo	onths 6 M	onths	8 Mont	ths	12-15 Months	Retire	d, But PPO not Issued		
		9 1	0	15	19		31		<u>v</u>		
					Cas	ses Processed	PPO Issued: 80				

REPORT MENU

Home	Reports User Mana	gement RoleMa	nagement Utility	Master				Welcome Role 🔷			
	Retiree/Pensioner Inform	nation Sheer		тс			•				
	CPAO Data Analysis		REPUR	13	Dashboard						
	PPO Issued							Print			
	Login History (PENSION SANCTION & PAYMENT TRACKING SYSTEM)										
	Upload History			TRA	CKING STATUS						
	MINISTRIES/	DEPARTMENTS	A	TTACHED OFFIC	ES	TOTAL DDO(S REGISTERED) NOT REGISTERED	RETIRING EMPLOYEE(S)			
		1		2		9	5	31			
				Reti	ring Employee(s)						
	1 Month	4 Months	6 Months	8 Months	12-15 Months	Retired,	But PPO not Issued				
	9	10	15	19	31		0				
				Cases Pro	cessed/PPO Issued: 80						

Organisation Admin has following reports available:

Retiree/Pensioner Information Sheet

- Detailed information about retiree/pensioner case status
- CPAO Data analysis
 - Summary & Detailed report on the status of PPO and first pension credited
- PPO Issued
 - Summary & Detailed report of the retiree whose PPO has been issued
- Login History
 - Login history of DDO/HOO
- > Upload History
 - Retiree data upload history

USER MANAGEMENT MENU

Home	Reports User Management RoleManagem	nent Utility Master		Welcome Role
	Create / Modify New Online Request	SER MANAGEMENT		
		Dashboard		Print
		(PENSION SANCTION & PAYMENT TRACKING STAT	TRACKING SYSTEM) US	
	MINISTRIES/DEPARTMENTS	ATTACHED OFFICES	TOTAL DDO(S) RETIRING
	1	2	REGISTERED 9	5 31
		Retiring Employee	:(s)	
	1 Month 4 Months 6	5 Months 8 Months 12-15	Months Retired,	But PPO not Issued
	9 10	15 19 3 Cases Processed/PPO Is	sued: 80	<u> </u>

1. Create/Modify

Но	me Reports User Managemer	nt RoleM	lanagement Utility	Master							Welcome Role 🔷	
	Create / Modify New Online Reque	est	CREATE	/MODI	FY	ANAGEMENT						
					Create	/Modify User						
		_		Г				[* Mandatory	/ Field!
	Name	Title -	Select-	First Name *	1	N	liddle Name			SurNa	me	
	Display Name				Uniqu	ue Aadhaar No.						
	Gender*	N.A.		•	Empl (Organis	oyee Code ation Emp Code if any)						
	Date of Birth*				Date	of Retirement*						
	Designation *				User	Role*		Se	elect			•
	Ministry *	NITI Aayo	g	Ŧ	Depa	rtment		Se	elect			Ŧ
	Attached Office / Subordinate	Select		•	Divisi	on / Office		Se	elect			•
		Address*										
							1					
	Address(Office)	Country		INDIA		•	District			Soloct		
		City					Pin Code					
		Telephon	e (O)				(R)					
	Mobile Number:	+91			Emai	l ld*				1		
	-) (Organiz	ation Designation/Post based	Email Id only)					
		User Logi	in ID Will be before @	🤉 in his Email	ID(eg.Bł	navishya@nic.in≕	=>Bhavishya	a)				
	Fax :				Alter	nate Email Id						
	Active	Yes	•		Attac	h File		Cho	ose File	No file choser	n	
					Submit	Reset						
	Search User											
	Ministry		Select		~	Department		-	Select			~
	-					Include Subordi	nate Office		-			
	Office		Select		~	Division		-	Select			~
1	Officer Name					Status		A	Active	Ý]	
	Email ID					Role		-	Select			~
					Search	Print						
L_												

- > Org. Admin can create HOO/DDO users in Bhavishya.
- > They can also modify registered user details.

USER MANAGEMENT MENU(contd...)

2. New Request (Activation of Online Registered Users)



Office users those who have registered online can be activated by clicking on the Accept link.

ROLE MANAGEMENT MENU

1. Change Default Role

Home Reports User Ma	nagement RoleManagement U	tility Master		Welcome Anil Bansal Role –
			MANAGEMENT	
Change Default Role Assign Role Assign Offices	Search User :	CHANGE	DEFAULT ROLE	
Assign Sub Offices	Username : ANIL	Or Name:	Or Use	r Type : Select Role 🗸
CHANGE DEFAULT	S.No.Select Officer Name	User EmailId	Designation	Active Roles
ROLE	1 • a	t]nic	[dot]in Admin, HOO, PA	AO , System Admin , DDO , Org. Admin
		Select	Default Role:	
	S.No.	Default	Role Assigned	Active
	2	0	PAO	Yes V
	3	0	DDO	Yes v
			Update	

Can change default role of registered users in Bhavishya if they have multiple roles in their login.

ROLE MANAGEMENT MENU (contd..)

2. Assign Role

				ROLE MANAGE	MENT			
OChange Assign I Assign (Default Role Role Offices	Soareh Usor I			ASSIGN ROLE			
⊖Assign :	Sub Offices	Username : Ka	apilSharma	Or Name	Search	Or User Ty	ype : Select Role •	
	ASSICN	S.No. Select	Officer Name	User Name	EmailId	Design	nation Active Roles	3
	ROLE		Sele	ect Role:	Role :	Assigned Role:		
			PAO HOD DDO		+000		•	
					Submit			

> Can assign role such as DDO/PAO/HOO to registered users in Bhavishya.

> Can assign multiple roles such as DDO,PAO and HOO from 'Assign role'

ROLE MANAGEMENT MENU (contd..)

3. Assign Offices

	ROLE MANAGEMENT											
Change Default Role Assign Role Assign Offices	Soarch Usor	ASSIGN OFFICES	5									
Assign Sub Offices	Username : KapilSharma	Or Name : Search	Or User Type :	Select Role ▼								
ASSIGN	S.No. Select Officer Name	User Name Er KapilSharma KapilSharm	nailld Designation	Active Roles HOO								
OFFICES	Select Offices S.No. Role Assigned	Office	s	Add Offices Default Office								
	S.No. Role Assigned Offices Default Office 1 H00 Department of Pension & Pensioners' Welfare (249446) Department () Update Update											

Can assign multiple offices/divisions/department to registered users in Bhavishya.

ROLE MANAGEMENT MENU (contd..)

4. Assign Sub Offices

ROLE MANAGEMENT										
 Change Default Role Assign Role Assign Offices 	Count House	A	SSIGN SUB OFFICES							
Assign Sub Offices	Search User : Username : kapil	Or Nan	ne : Search	Or User Type :	Select Role ▼					
	S.No. Select Officer	Name User Name	EmailId	Designation	Active Roles					
ASSIGN SUB	1 💿 Kapil S	harma KapilSharma	KapilSharma[at]nic[dot]in		НОО					
OFFICES			Select Sub Offices							
	S.No. Role Assigned	Offices	Sub Of	fices	Default Sub					
	1 HOO Department of Pension & Pensioners' Welfare,									
			Update							

> Can also assign multiple Sub offices to registered users in Bhavishya

UTILITY MENU

1. Import XML (Import Retiree Details)



> Organisation admin can import/upload data of all retiring employees by

generating data in XML format from salary package.

UTILITY MENU (contd..)

2. Pensioner's Identity Card

Hon	ne Reports User Management	RoleManagement Utility	Master					Welcome	÷ .
	UTIL	ITY Import XMI	IDEN	FITY CAR	RD			Kole	
	Retirement Date From			🔳 То					
	Ministry	Ministry of Personnel, Put	ublic Grievances & Pensions V Department				Select		
	Name	prasanna							
	Detail Printed List								
	S.No. Ministry	Department	Pensioner(s) Name	Date of Retirement	Date of Birth	РРО	PAN	Issued Plast Date Card	ic Paper ID I Card
	1 Ministry of Personnel, Public Grievances & Pensions	Department of Pension and Pensioners' Welfare	Shri N. Prasanna Kumar	31/10/2015	23/10/1955 49	94291500631	ADXPK6195L 18	8/09/2015	
Select Issuing Authority * Note:Kindly click on print and show the preview in google chrome browser and then take print Print									t
	PENSIONER'S IDENTITY CARD Government of India Ministry of Personnel, Public Grievances & Pensions Department of Pension and Pensioners' Welfare Department of Pension and Pensioners' Welfare No. : DOPPW/2015/00001 Name : Shri N. Prasanna Kumar Streikarding Contentionery Pethanamthitta, Revia 65642 Contact No. : 9953055574								
		Dur Charanjit Taneja ature of card holder Under Secretary							
		Bi Di Di Pi Pi Li P A	lood Group : B+ ate of Birth : 23/10 ate of Retirement : 31/10 ay-scale on Retirement : ₹ 156 ost held on Retirement : \$ 00 ast Pay : ₹ 272 PO. No. & Issue Date : 4942 adhaar No. : 7547	0/1955 5/2015 500-39100 (GP - ₹ 5400) 210 91500631 , 18/09/2015 60430691					

> Pensioner Identity card can be printed for the retirees whose PPO is issued

MASTER



Can edit office/DDO description

CONTACT DETAILS

https://bhavishya.nic.in
 OR

visit http://pensionersportal.gov.in and click on 'Bhavishya' link.

- E-mail:- bhavishya@nic.in
- For technical matters:- 011- 24640650 & 51
- For training & other matters:- 011 24644847